

We have updated our Privacy Notice, effective from 06 July 2023, to clarify how we collect, use, disclose and otherwise process personal information in connection with our Services.

If you have any questions about these changes, do not hesitate to contact us at [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com).

Prior versions of this Privacy Notice are immediately available upon request.

## ADVENT EMODAL PRIVACY NOTICE

**Last Updated:** [06 July 2023]

Welcome! We are Advent Intermodal Solutions LLC. Advent offers a suite of solutions that streamline the mission-critical operations of port & terminal operators and key stakeholders moving freight through the landside logistic network. This Privacy Notice explains how Advent Intermodal Solutions, LLC, and its affiliates and subsidiaries (collectively “**Advent**”, “**we**”, “**us**” or “**our**”) collects, uses, discloses, and otherwise processes personal information (as defined below) in connection with our websites, including [www.adventintermodal.com](http://www.adventintermodal.com), [www.adventemodal.com](http://www.adventemodal.com), [www.emodal.com](http://www.emodal.com), [www.envio360.com](http://www.envio360.com), [www.chassis.com](http://www.chassis.com), and other websites we own and operate that link to this Privacy Notice (collectively, the “**Sites**”), and the related content, platform, services, products, and other functionality offered on or through our services (collectively, the “**Services**”). It does not address our privacy practices relating to Advent employees and other personnel.

Advent is the controller of the personal information we hold about you in connection with your use of the Services. This means that we determine and are responsible for how your personal information is used.

In certain situations, Advent may function as a service provider for other businesses. In the course of providing services for other businesses, we may collect your personal information on behalf of our business customers who are the data “controllers”. We refer to this type of personal information as “**Customer Data**”. We collect and process Customer Data on behalf of our business customers subject to restrictions set forth in our contracts with them. This Privacy Notice does not apply to such processing, and we recommend you read the privacy notice of the respective customer if their processing concerns your personal information.

### I. WHAT IS PERSONAL INFORMATION?

When we use the term “**personal information**” in this Privacy Notice, we mean any data or information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular natural person, or any other data or information that constitutes “personal data”, “personal information,” or “personally identifiable information” under applicable privacy and data protection laws.

### II. OUR COLLECTION AND USE OF PERSONAL INFORMATION

We collect personal information in a variety of ways. For example, you may provide us your personal information when you register for an account or loyalty membership, download resources, send us messages, subscribe to our mailing lists, newsletters or other forms of marketing communications, submit a job application, participate in a survey, contest or sweepstakes, redeem a promotion, or use some other feature of our Service.

We may link or combine your activities and information collected from you on our websites and mobile apps with information we receive from third parties, as well as information we collect automatically through tracking technologies (defined below). This allows us to provide you with a personalized experience regardless of how you interact with us.

### **Personal Information Collected from You**

We may collect the following categories personal information submitted to us by individuals through the Services:

- **Contact Information**, including first and last name, company or firm, job title, your area of responsibility, phone number, email, your city and state, address, phone number, and correspondence address. We use this information to fulfill your request or transaction, to communicate with you directly, and to send you marketing communications in accordance with your preferences.
- **Account Information**, including first and last name, company name, company type, business address, business and/or personal phone number, business fax number, employer, job title, business email address, user ID and password, and any other information you provide to us. We use this information to administer your account, provide you with the relevant service and information (including send you invoicing information and information related to the Services), communicate with you regarding your account and your use of the Service, and for customer support purposes. Please note we utilize a third-party provider to process payments on our behalf and do not accept payment directly through our Services.
- **Billing and Payment Information**. If you schedule or sign up for one of our Services requiring payment, we collect the information provided in connection with such billing. Depending on how you use the Services, you may be able to pay via wire transfer, credit card, or check and we may collect the financial information associated with such payment (e.g., routing and account number, wire transfer information details). Please note that we use third party payment processors to process credit card payments made to us. As such, we do not retain any personally identifiable financial information in connection with credit card payments, such as credit card numbers. Rather, all such information is provided directly by you to our third-party processor. The payment processor's use of your personal information is governed by their privacy notice.
- **Services-Related Information**. If you schedule or sign up for one of our Services, we collect information relevant to the specific service request. For instance, If you are a truck driver or motor carrier, this may include your tax identification information, insurance information, commercial driver's license information, and truck information (e.g., make, model, year, VIN, and plate number). Other Services will also require us to collect information relevant to that service.
- **Location Information (Truck Drivers and Motor Carriers)**. If you are a truck driver, with your consent, we may collect precise location information from via RFID tags and use it to understand, for example, cargo status and the delivery estimated time of arrival (ETA), to validate job completion, and to inform you of relevant jobs based on your current location.

- **Drayage Truck Registry:** When you sign up to our Drayage Truck Registry, we collect information as part of the registration process, which may include information about your truck(s) such as make, model, year, VIN, engine year, license plate and your contact details such as SCAC, company name, company address, first name, last name, and driver’s license number, including any other information required as part of the Services, may be shared with the relevant ports, terminals and other parties for marine terminal access programs and related business purposes.
- **Inquiry and Communications Information,** including information provided in custom messages sent through the forms, in chat messages, to one of our email addresses, or via phone. This also includes contact information provided on our Services. We use this information to investigate and respond to your inquiries, and to communicate with you, to enhance the services we offer to our users and to manage and grow our business.
- **Newsletter and Marketing Emails,** including email address and applicable interests and communication preferences. We use this information to manage our communications with you and send you information about products and services we think may be of interest to you. If you wish to stop receiving email messages from us, simply click the “unsubscribe link” provided at the bottom of the email communication. Note that you cannot unsubscribe from certain services-related email communications (e.g., account verification, confirmations of transactions, technical or legal notices).
- **Promotions, and Survey Information,** including information included in any questions submitted through surveys or content of any testimonials. We use this information to administer and facilitate the Services, to respond to your submission, to communicate with you, to conduct market research, inform our marketing and advertising activities and improve and grow our business.
- **Event and Webcast Information,** including registration information, call-in details, attendee badge information, and contact information. We use this information to administer and facilitate the Services and improve and grow our business.
- **Information Collected Through the Use of the Service,** including any files, documents, videos, images, data, or information you choose to upload or transmit through your communications with us or your use of the Site (collectively, “**User Content**”). User Content and any information contained in the User Content, including personal information you may have included, is stored and collected as part of the Service. We use the User Content to provide you with the Service.
- **Feedback Information.** We may also collect feedback and ratings you provide relating to our services or products. We use this information to communicate with you, to conduct market research, inform our marketing and advertising activities and improve and grow our business.
- **Business Representative Contact Information.** If you are a business representative, we collect your information in connection with the performance of the agreement or potential agreement with us. This information may include your first name, last name, company contact information (e.g., email, phone, address), job title, and any other information related to the performance of the agreement with us.
- **Employment Application Information,** including your contact and demographic information, educational and work history, employment interests, information obtained during interviews and any other information you choose to provide, if you apply for employment.

**Personal Information Automatically Collected**

As is true of many digital properties, we and our third-party partners may automatically collect certain information from or in connection with your device when visiting or interacting with our Services, such as the list below and in the sub-sections here:

- **Log Data**, including internet protocol (IP) address, operating system, device type and version, browser type and version, browser id, the URL entered and the referring page/campaign, date/time of visit, other user agent string data, the time spent on our Services, and any errors that may occur during the visit to our Services). Some Log Data may overlap with the other categories of data below, such as Platform data.
- **Analytics data**, including the electronic path you take to our services, through our services and when exiting our services, UTM source, as well as your usage and activity on our services, such as the time zone, activity information (first and last active date and time), usage history (flows created, emails opened, total log-ins) as well as the pages, links, objects, products you view, click or otherwise interact with. We may collect analytics data or use third-party analytics tools (including Google Analytics) to help us measure traffic and usage trends for the services and to understand more about the demographics of our users. You can learn more about Google’s practices at <https://policies.google.com/technologies/partner-Websites> and view its opt-out options at <https://tools.google.com/dlpage/gaoptout>.
- **Location data**, such as general geographic location that we or our third-party providers may derive from your IP address.

We and our third-party providers may use (i) cookies or small data files that are stored on an individual’s computer and (ii) other, related technologies, such as web beacons, pixels, embedded scripts, location-identifying technologies and logging technologies (collectively, “**cookies**”) to automatically collect this personal information. We may also use this information to distinguish you from other users of our Services. This helps us monitor and analyze how you use and interact with our Services. It also helps us and our partners to determine products and services that may be of interest to you.

Depending on your browser or mobile device, you may be able to set your browser to delete or notify you of cookies and other tracking technology by actively managing the settings on your browser or mobile device. If you would prefer not to accept cookies, most browsers will allow you to: (i) change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it; (ii) disable existing cookies; or (iii) set your browser to automatically reject cookies. Please note that doing so may negatively impact your experience using the Services, as some features and services on our Services may not work properly. Depending on your mobile device and operating system, you may not be able to delete or block all cookies. You may also set your e-mail options to prevent the automatic downloading of images that may contain technologies that would allow us to know whether you have accessed our e-mail and performed certain functions with it. You may also be able to limit interest-based advertising through the settings on your mobile device by selecting “limit ad tracking” (iOS) or “opt-out of interest-based ads” (Android).

### **Personal Information from Third Parties**

We also obtain personal information from third parties; which we often combine with personal information we collect either automatically or directly from an individual.

We may receive the same categories of personal information as described above from the following third parties:

- **Advent Entities:** We may receive personal information from other companies and brands owned or controlled by Advent, and other companies owned by or under common ownership as Advent, which also includes our subsidiaries (i.e., any organization we own or control) or our ultimate holding company (i.e., any organization that owns or controls us) and any subsidiaries it owns. These companies will use your personal information in the same way as we can under this Privacy Notice.

- **Your Employer / Company:** If you interact with our Services through your employer or company, we may receive your information from your employer or company, including another representative of your employer or company. We use this information to operate, maintain, and provide to you the features and functionality of the Service.
- **Other Users or Individuals who Interact with our Services:** We may receive your information from other users or other individuals who interact with our Services. For example, if you engage in one of our communications hosted on third-party platforms, we will be able to see any public communications made within that platform.
- **Social Media:** When an individual interacts with our Services through various social media networks, such as when someone “Likes” us on Facebook or follows us or shares our content on LinkedIn, Twitter, or other social networks, we may receive some information about individuals that they permit the social network to share with third parties. The data we receive is dependent upon an individual’s privacy settings with the social network, and may include your profile information, profile picture, gender, username, user ID associated with your social media account, age range, language, country, and any other information you permit the social network to share with third parties. Individuals should always review and, if necessary, adjust their privacy settings on third-party websites and social media networks and services before sharing information and/or linking or connecting them to other services. We use this information to operate, maintain, and provide to you the features and functionality of the Service, as well as to communicate directly with you, such as to send you email messages about products and services that may be of interest to you.
- **Service Providers:** Our service providers that perform services solely on our behalf, such as data center services, SMPT services, survey and marketing providers and payment processors, collect personal information and often share some or all of this information with us. The information may include contact information, demographic information, payment information, information about your communications and related activities, and information about your orders. We may use this information to administer and facilitate our services, your orders, and our marketing activities.
- **Business Partners:** We may receive your information from our business partners, such as companies that offer their products and/or services on our Services. We may use this information to administer and facilitate our services, your orders, and our marketing activities.
- **Other Sources:** We may also collect Personal Information about individuals that we do not otherwise have from, for example, publicly available sources, third-party data providers, brand partnerships, or through transactions such as mergers and acquisitions. We use this information to operate, maintain, and provide to you the features and functionality of the Service, as well as to communicate directly with you, such as to send you email messages about products and services that may be of interest to you.

Through the provision of our Services, we may also process deidentified information that cannot reasonably be used to infer information about, or otherwise be linked to, a particular consumer or household. Advent will maintain and use the information in deidentified form and will not attempt to reidentify the information, except in instances where necessary for determining whether the deidentification process used by Advent satisfies the requirements under applicable law.

#### **Additional Uses of Personal Information**

We may use personal information we collect to:

- Fulfill or meet the reason the information was provided, such as to fulfill our contractual obligations, to deliver the Services you have requested and to process transactions, including providing you with a white paper you have requested or an online product demonstration;
- Verify your identity and entitlement to products or Services, when you contact us or access our Services;
- Communicate with individuals, including via email, phone, push notifications, or social media channels;
- Request individuals to complete surveys about our business, business we partner with, and Services;
- For marketing and advertising purposes, including to market to you or offer you through email, direct mail, information and updates on products or services we think that you may be interested in (where applicable, we may send you marketing messages if you have given us your consent to do so);
- Administer, improve and personalize our Services, including by recognizing an individual and remembering their information when they return to our Services;
- Process payment for our Services or to facilitate payment on behalf of our business partners;
- Facilitate customer benefits and services, including customer support through our command center services;
- Identify and analyze how individuals use our Services;
- Test, enhance, update and monitor the Services, or diagnose or fix technology problems;
- Help maintain the safety, security and integrity of our property and Services, technology assets and business;
- To enforce our [Terms of Service](#), to resolve disputes, to carry out our obligations and enforce our rights, and to protect our business interests and the interests and rights of third parties;
- Prevent, investigate or provide notice of fraud or unlawful or criminal activity;
- Comply with contractual and legal obligations and requirements; and
- For any other lawful purpose, or other purpose that you consent to.

Where you choose to contact us, we may need additional information to fulfill the request or respond to inquiries. We may provide you with additional privacy-related information where the scope of the inquiry/request and/or personal information we require fall outside the scope of this Privacy Notice. In that case, the additional privacy notice will govern how we may process the information provided at that time.

### III. OUR DISCLOSURE OF PERSONAL INFORMATION

We may also share, transmit, disclose, grant access to, make available, and provide personal information with and to third parties, as follows:

- **Advent Entities:** We may receive personal information from other companies and brands owned or controlled by Advent, and other companies owned by or under common ownership as Advent, which also includes our subsidiaries (i.e., any organization we own or control) or our ultimate holding company (i.e., any organization that owns or controls us) and any subsidiaries it owns. These companies will use your personal information in the same way as we can under this Privacy Notice.

- **Your Employer / Company:** If you interact with our Services through your employer or company, we may disclose your information to your employer or company, including another representative of your employer or company.
- **Drayage Truck Registry:** We may share your information with other users or other individuals who interact with our Services. For example, if you sign up to our Drayage Truck Registry, information entered into this Drayage Truck Registry about your truck(s) and you contact details such as [insert contact details], including any other required as part of the Services, may be shared with the relevant ports, terminals and other parties for marine terminal access programs and related business purposes.
- **Marketing Providers:** We coordinate and share personal information with our marketing providers in order to communicate with individuals about the Services we make available.
- **Customer Service and Communication Providers:** We share personal information with third parties who assist us in providing our customer services and facilitating our communications with individuals that submit inquiries.
- **Survey Providers:** We share personal information with third parties who assist us in delivering our survey offerings and processing the responses.
- **Other Service Providers:** In addition to the third parties identified above, we engage other third-party service providers that perform business or operational services for us or on our behalf, such as website hosting, infrastructure provisioning, IT services, analytics services, employment application-related services, payment processing services, and administrative services.
- **Business Transaction or Reorganizations:** We may take part in or be involved with a corporate business transaction, such as a merger, acquisition, joint venture, or financing or sale of company assets. We may disclose personal information to a third party during negotiation of, in connection with or as an asset in such a corporate business transaction. Personal information may also be disclosed in the event of insolvency, bankruptcy or receivership.
- **Legal Obligations and Rights:** We may disclose personal information to third parties, such as legal advisors and law enforcement:
  - in connection with the establishment, exercise, or defense of legal claims;
  - to comply with laws or to respond to lawful requests and legal process;
  - to protect our rights and property and the rights and property of others, including to enforce our agreements and policies;
  - to detect, suppress, or prevent fraud;
  - to protect the health and safety of us and others; or
  - as otherwise required by applicable law.
- **With Your Consent:** We may disclose personal information about an individual to certain other third parties or publicly with their consent or direction. For example, with an individual's consent or direction we may post their testimonial on our Sites or service-related publications.

#### IV. CONTROL OVER YOUR INFORMATION

You may control your information in the following ways:

- **Email Communications Preferences.** You can stop receiving email communications from us by clicking on the “unsubscribe” link provided in such communications. You may not opt-out of service-related communications (e.g., account verification, transactional communications, changes/updates to features of the Services, technical and security notices).
- **Modifying or Deleting Your Information.** If you have any questions about reviewing, modifying, or deleting your information, you can contact us directly at [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com) . We may not be able to modify or delete your information in all circumstances.

## **V. DATA RETENTION**

We will usually store the personal information we collect about you for no longer than necessary to fulfil the purposes for which it was collected, and in accordance with our legitimate business interests and applicable law. However, if necessary, we may retain personal data for longer periods of time, until set retention periods and deadlines expire, for instance where we are required to do so in accordance with legal, tax and accounting requirements set by a legislature, regulator or other government authority.

To determine the appropriate duration of the retention of personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of personal data and if we can attain our objectives by other means, as well as our legal, regulatory, tax, accounting and other applicable obligations.

Once retention of the personal data is no longer necessary for the purposes outlined above, we will either delete or deidentify the personal data or, if this is not possible (for example, because personal data has been stored in backup archives), then we will securely store the personal data and isolate it from further processing until deletion or deidentification is possible.

## **VI. CHILDREN’S PERSONAL INFORMATION**

Our Services are not directed to, and we do not intend to, or knowingly, collect or solicit personal information from children under the age of 16. If an individual is under the age of 16, they should not use our Services or otherwise provide us with any personal information either directly or by other means. If a child under the age of 16 has provided personal information to us, we encourage the child’s parent or guardian to contact us to request that we remove the personal information from our systems. If we learn that any personal information we collect has been provided by a child under the age of 16, we will promptly delete that personal information.

## **VII. LINKS TO THIRD-PARTY WEBSITES OR SERVICES**

Our Services may include links to third-party websites, plug-ins and applications. Except where we post, link to or expressly adopt or refer to this Privacy Notice, this Privacy Notice does not apply to, and we are not responsible for, any personal information practices of third-party websites and online services or the practices of other third parties. To learn about the personal information practices of third parties, please visit their respective privacy notices.

## **VIII. UPDATES TO THIS PRIVACY NOTICE**



We may update this Privacy Notice from time to time. When we make changes to this Privacy Notice, we will change the date at the beginning of this Privacy Notice. If we make material changes to this Privacy Notice, we will notify individuals by email to their registered email address, by prominent posting on our Services, or through other appropriate communication channels. All changes shall be effective from the date of publication unless otherwise provided.

## **IX. CONTACT US**

If you have any questions or requests in connection with this Privacy Notice or other privacy-related matters, please send an email to [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com).

## **X. ADDITIONAL U.S. STATE PRIVACY DISCLOSURES**

**For residents of the States of California, Colorado, Connecticut, Nevada, Utah and Virginia:** These Additional U.S. State Privacy Disclosures (“**U.S. Disclosures**”) supplement the information contained in our Privacy Notice by providing additional information about our personal data processing practices relating to individual residents of these States. For a detailed description of how we collect, use, disclose, and otherwise process personal data in connection with our services, please visit our [Privacy Notice](#). Unless otherwise expressly stated, all terms defined in our Privacy Notice retain the same meaning in these U.S. Disclosures.

For the purposes of these U.S. Disclosures, personal information does not include publicly available information or deidentified, aggregated or anonymized information that is maintained in a form that is not capable of being associated with or linked to you. Additionally, the U.S. Disclosures set out in this section do not describe our practices when we process Customer Data as a service provider on behalf of our clients in accordance with our contractual agreements with our customers.

### **No Sales or Targeted Advertising**

We do not sell personal data, and we do not process or otherwise share personal data for the purpose of displaying advertisements that are selected based on personal data obtained or inferred over time from an individual’s activities across businesses or non-affiliated websites, applications, or other services (otherwise known as “targeted advertising” or “cross-context behavioral advertising”).

### **Sensitive Information**

The following personal data elements we collect may be classified as “sensitive” under certain privacy laws (“sensitive information”):

- driver’s license number;
- Credit/debit card number plus expiration date and security code (CVV), and financial account number and routing number;
- Username and password; and
- Precise geolocation data.

We use this sensitive information for the purposes set forth in the Our Collection and Use of Personal Data section of our Privacy Notice.

We do not sell sensitive information, and we do not process or otherwise share sensitive information for the purpose of targeted advertising. However, depending on your state of residency and subject to certain legal limitations and exceptions, you may be able to limit, or withdraw your consent for, our processing of sensitive information (as described in the Your Privacy Choices section below).

## Your Privacy Choices

Depending on your state of residency, you may be able to exercise the following rights in relation to the personal information about you that we have collected (subject to certain limitations at law):

- **The Right to Know.** The right to confirm whether we are processing personal data about you and, under California law only, to obtain certain personalized details about the personal data we have collected about you in the last 12 months, including:
  - The categories of personal data collected;
  - The categories of sources of the personal data;
  - The purposes for which the personal data were collected;
  - The categories of personal data disclosed to third parties (if any), and the categories of recipients to whom the personal data were disclosed;
  - The categories of personal data shared for cross-context behavioral advertising purposes (if any), and the categories of recipients to whom the personal data were disclosed for those purposes; and
  - The categories of personal data sold (if any), and the categories of third parties to whom the personal data were sold.
- **The Right to Access and Portability.** The right to obtain access to the personal data we have collected about you and, where required by law, the right to obtain a copy of the personal data in a portable and, to the extent technically feasible, readily usable format that allows you to transmit the data to another entity without hindrance.
- **The Right to Request Deletion.** You have the right to request the deletion of personal information that we have collected from you, subject to certain exceptions.
- **The Right to Correction.** You have the right to request that any inaccuracies in your personal information be corrected, taking into account the nature of the personal information and the purposes of the processing of your personal information.

Depending on your state of residency, you may also have the right to not receive retaliatory or discriminatory treatment in connection with a request to exercise the above rights. However, the exercise of the rights described above may result in a different price, rate or quality level of product or service where that difference is reasonably related to the impact the right has on our relationship or is otherwise permitted by law.

## How to Exercise Your Privacy Rights

To submit a request to exercise one of the privacy rights identified above, please submit a request by:

- Calling us at 1-866-758-3838
- Emailing [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com) with the subject line “Data Subject Rights Request,”
- Filling out our [Individual Rights Request Form](#)

We may need to verify your identity before processing your request, which may require us to request additional personal information from you or require you to log into your account, if you have one. We will only use personal information provided in connection with a consumer rights request to review and comply with the request.

In certain circumstances, we may decline a request to exercise the rights described above, particularly where we are unable to verify your identity or locate your information in our systems. If we are unable to comply with all or a portion of your request, we will explain the reasons for declining to comply with the request.

### **Authorized Agents**

In certain circumstances, you are permitted to use an authorized agent (as that term is defined by the CCPA) to submit requests on your behalf through the designated methods set forth in these U.S. Disclosures where we can verify the authorized agent's authority to act on your behalf.

In order to verify the authorized agent's authority, we generally require evidence of either (i) a valid power of attorney or (ii) a signed letter containing your name and contact information, the name and contact information of the authorized agent, and a statement of authorization for the request. Depending on the evidence provided and your state of residency, we may still need to separately reach out to you to confirm the authorized agent has permission to act on your behalf and to verify your identity in connection with the request.

### **Appealing Privacy Rights Decisions**

Depending on your state of residency, you may be able to appeal a decision we have made in connection with your privacy rights request. All appeal requests should be submitted using the [Individual Rights Request Form](#).

### **CALIFORNIA-SPECIFIC DISCLOSURES**

The following disclosures only apply to residents of the State of California.

- **Personal Information Collection.** In the last 12 months, we may have collected the following categories of personal information: identifiers, commercial information, internet/network information, geolocation data, professional/employment information and inferences generated from your use of our sites. For more information about our collection of personal information, the sources of personal information, and how we use this information, please see [Our Collection and Use of Personal Information](#) section of our Privacy Notice.
- **Disclosure of Personal Information.** In the last 12 months, we may have disclosed all of the categories of information we collect with third parties for a business purpose, as described in the [Our Disclosure of Personal Information](#) section of the Privacy Notice. The categories of third parties to whom we disclose your personal information for a business purpose include:
  - Service providers and advisors that perform services for us, on our behalf, which may include providing marketing and advertising services, providing mailing or email services, tax and accounting services, data enhancement services, fraud prevention, web hosting, or similar services.
  - Analytics providers to better understand the demographics of our users and visitors, and to personalize, enhance and improve our Service;
  - We may also disclose personal information to other third parties at your direction or upon your request, or to comply with legal process or contractual obligations, as described in our [Privacy Notice](#).

- **Minors.** We do not sell the personal information and do not have actual knowledge that we sell the personal information of minors under 16 years of age. Please contact us at [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com) to inform us if you, or your minor child, are under the age of 16. If you are under the age of 18 and you want to remove your name or comments from our website or publicly displayed content, please contact us directly at [dataprivacyrequests@adventintermodal.com](mailto:dataprivacyrequests@adventintermodal.com). We may not be able to modify or delete your information in all circumstances.

If you wish to submit a privacy request on behalf of your minor child in accordance with applicable jurisdictional laws, you must provide sufficient information to allow us to reasonably verify the minor is the person about whom we collected personal information and you are authorized to submit the request on the minor's behalf (i.e., you are the minor's parent, legal guardian, or authorized representative).